

HEALTH & WELLBEING OVERVIEW & SCRUTINY COMMITTEE

Agenda Item 32

Brighton & Hove City Council

Subject:	Local Implementation of 111 Services and Associated Change to Out of Hours		
Date of Meeting:	11 September 2012		
Report of:	Strategic Director, Resources		
Contact Officer:	Name:	Kath Vlcek	Tel: 29-0450
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Ward(s) affected:	All		

FOR GENERAL RELEASE

1. SUMMARY AND POLICY CONTEXT:

- 1.1 '111' is the new NHS service to deal with emergencies that do not require a 999 response.
- 1.2 This item will explain the local plans for implementing the nationally agreed service model and how this will impact upon local GP out of hours services.
- 1.3 **Appendix 1** to this report includes further information supplied by the Brighton & Hove Clinical Commissioning Group.

2. RECOMMENDATIONS:

- 2.1 That the HWOSC:

Considers and comments on the report

3. RELEVANT BACKGROUND INFORMATION/CHRONOLOGY OF KEY EVENTS:

- 3.1 NHS 111 is a new service that is being introduced to make it easier to access local NHS healthcare services when medical help is needed but it is not a 999 emergency situation. NHS 111 is intended to be a fast and easy way to get the right help throughout the day and night.
- 3.2 The NHS 111 service is staffed by a team of fully trained advisers, supported by experienced nurses. They will ask questions and then give the healthcare advice needed or direct the patient straightaway to the local service that can help best, ranging from A&E, an out-of-hours doctor, a walk-in centre, a community nurse, an emergency dentist or a late-opening chemist.
- 3.3 From 19th March 2013, the NHS 111 service in Sussex will be provided by a partnership between South East Coast Ambulance Service NHS Foundation Trust (SECAmb) and Harmoni.

4. COMMUNITY ENGAGEMENT AND CONSULTATION

- 4.1 None to this report for information but the national pilot has involved consultation with stakeholders.

5. FINANCIAL & OTHER IMPLICATIONS:

- 5.1 None to this report for information.

Legal Implications:

- 5.2 None to this report for information.

Equalities Implications:

- 5.3 None to this report for information.

Sustainability Implications:

- 5.4 None to this report for information.

Crime & Disorder Implications:

- 5.5 None to this report for information.

Risk and Opportunity Management Implications:

- 5.6 None to this report for information.

Public Health Implications:

- 5.7 The report focuses on how the nationally agreed '111' service will impact upon local GP out of hours services.

Corporate / Citywide Implications:

- 5.8 None to this report for information.

SUPPORTING DOCUMENTATION

Appendices:

1. NHS 111 – 'when it's less urgent than 999'

Documents in Members' Rooms

1. None

Background Documents

1. None
- 2.

